

Solution Crosscard B2C New VIABUY App



How to get started with your app?









How to activate your new card in the app?







How to 1st log in to your mobile app?



VIABUY



How to enable or disable your biometrics









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How to change Passcode on your mobile app?







How to change your email address?







How to change your mobile number?







How to upload receipts for my transactions?







How to check your card details?



You can check your card details in card section by tapping the "Card" icon on the navigation bar below the home screen.

and



You can check your account details in card section by tapping the "**Profile**" icon on the navigation bar below the home screen.



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How to quickly share your account details details for payment?

You can quickly share your account details in the profile section by tapping the "Profile" icon on the navigation bar below the home screen, and you will see a Share icon on the top of the right corner.









How to get PIN notification on your registered mobile phone?

To get your PIN, tap on "PIN reminder". After a few seconds, you'll see the **successful screen**, while receiving the **PIN** via SMS to your mobile number.

VIVBUA







How to add money to your account?

VIABUY



Enter your amount and bank details (Ex.: Giropay) 17:35 🔊 🗢 🗖 Add money Loading your account is easy. Simply select your country for unique loading methods, then the method of your choice. Individual loading limits per method may apply based on your identification level and account history. 📕 🗙 Germany Please select a loading method GIROPAY <mark>giro</mark>pay Funds instantly available Amount 0.00 EUR IBAN BIC Continue > A 🗛 🖬 🚍 giropay works with Postbank, Sparkassen, Volks- and Raiffeisenbanks and with many others.



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How to send money from your account?



Enter amount and bank details that yo would like to send out (Ex.: SEPA)		
17:39 🕫		" ≎ ■
	Send money	
elect a payou	method	
Payout is easy. Sele Inscreen instructio	ct a payout method be ons.	low and follow the
elect your countr	/ for payment	
Germany		
SEP	A	
SE	PA bank trai	nsfer
Available to all c	ustomers in the EU and	d EFTA
Processing Time Funds available	n 1-3 business days	
Amount (EUR)		
0.00		
IBAN		
BIC		
Beneficiary First	Name	
Beneficiary Last	Name	
Payment Purpos	e	
		Submit
Dir	n 🖬 🖬	Card 0





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VIABUY New Onboarding journey



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